



Deutsche Bahn

Facts & Figures 2019



Deutschlands schnellster Klimaschützer

Strong Rail strategy



We are pursuing an endeavor of fundamental importance: an endeavor to shift more traffic to rail. Our Strong Rail strategy will lay the foundation we need to be successful in that endeavor.

The building blocks of the Strong Rail strategy

Building blocks for organization shift in mode of transport

Building block of green transformation



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DB Group

Management Board of Deutsche Bahn AG



Organizational structure of Deutsche Bahn Group

DB GROUP

Management Board

Chairman and
CEO

Digitalization
and Technology

Human Resources
and Legal Affairs

Business units

Supervisory Board of Deutsche Bahn AG

from left to right

Martin Seiler

Ronald Pofalla

Prof. Dr. Sabina Jeschke

Dr. Richard Lutz

Dr. Sigrid Nikutta

Dr. Levin Holle

Berthold Huber

Information regarding CVs at:

 [DB.DE/MANAGEMENT-BOARD](https://www.db.de/management-board)



Michael Odenwald
Chairman of the Supervisory Board

Torsten Westphal*
Deputy Chairman of the Supervisory Board

Jürgen Beuttler*

Werner Gatzer

Dr. Ingrid Hengster

Jörg Hensel*

Klaus-Dieter Hommel*

Cosima Ingenschay*

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Knorre

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Kirsten Lühmann

Heike Moll*

Dr. Immo Querner

Eckhardt Rehberg

Mario Reiß*

Christian Schmidt

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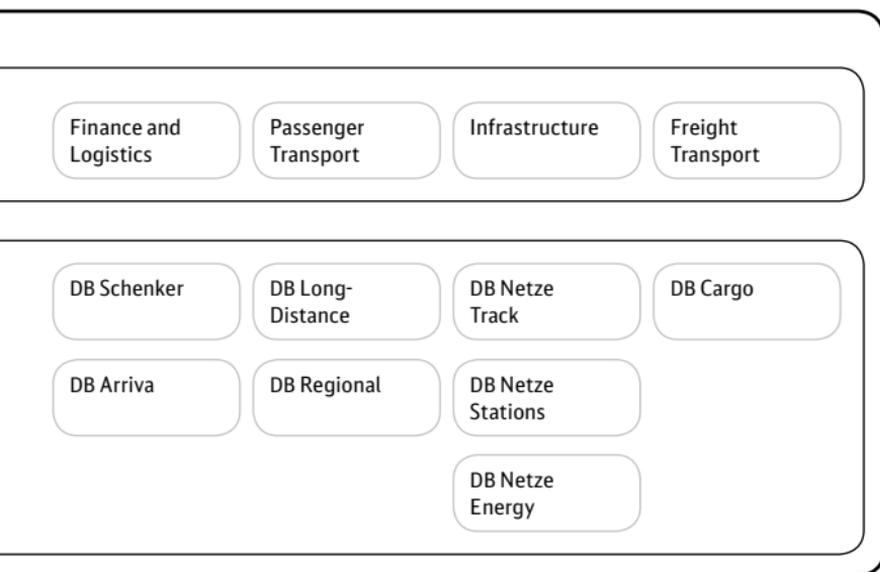
Veit Sobek*

Elisabeth

Winkelmeier-Becker

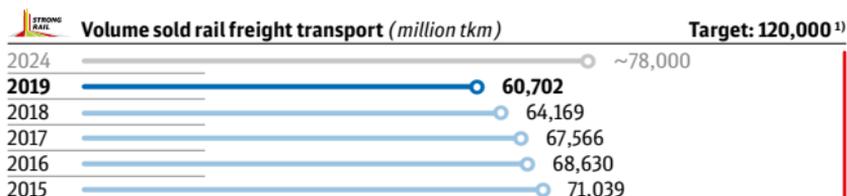
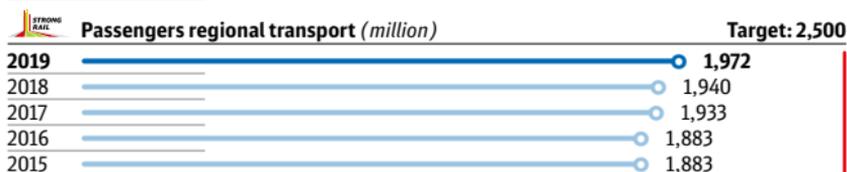
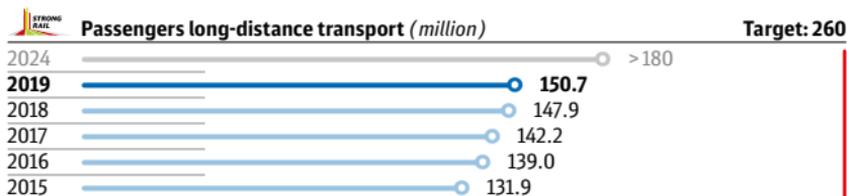
Dr. Tamara Zieschang

* Employees' representative on the Supervisory Board.

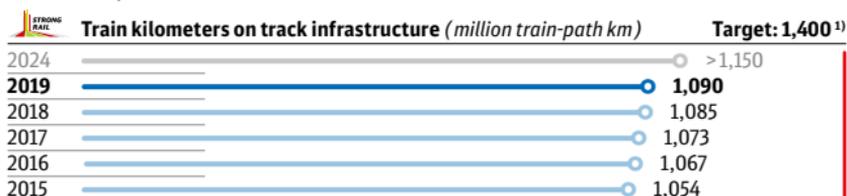


Strong Rail top targets

SHIFT IN MODE OF TRANSPORT (RAIL IN GERMANY)

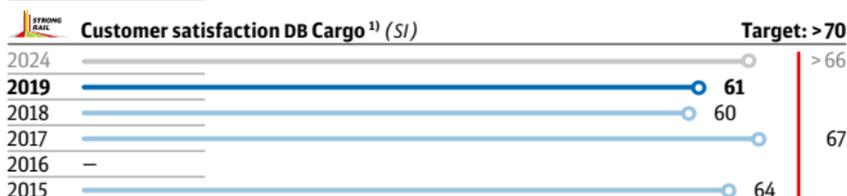
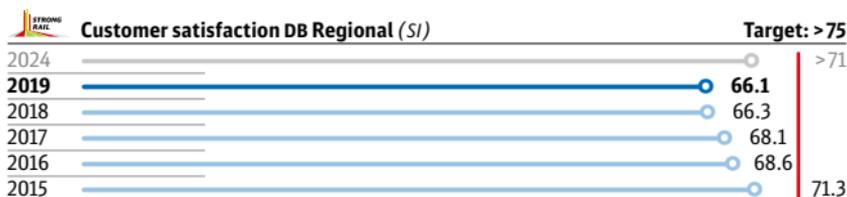
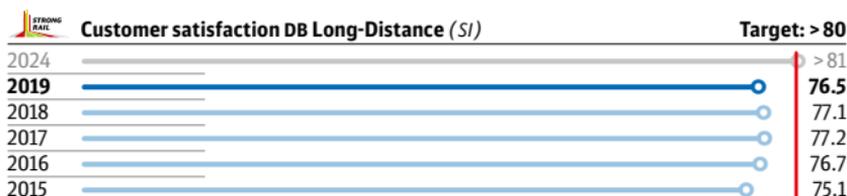


¹⁾ + 70 % compared to 2015.



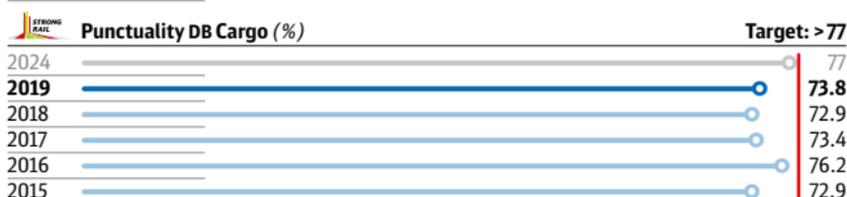
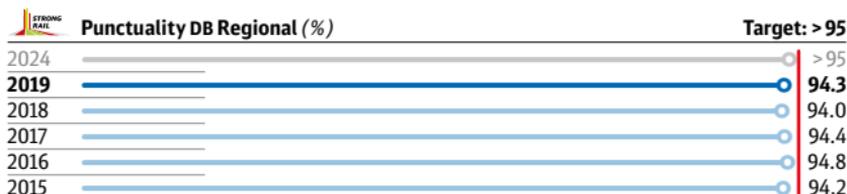
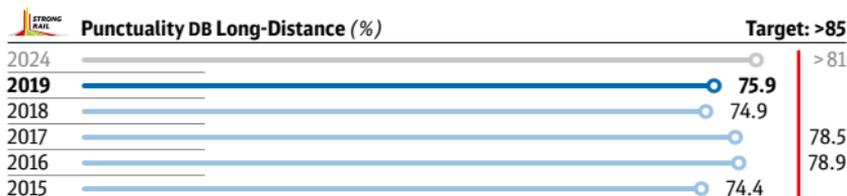
¹⁾ + > 30 % compared to 2015.

CUSTOMER SATISFACTION

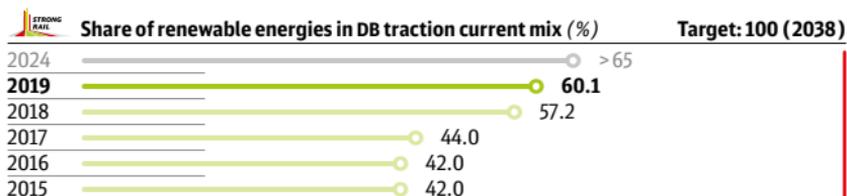


¹⁾ Survey annually from 2017 onwards.

PUNCTUALITY (RAIL IN GERMANY)



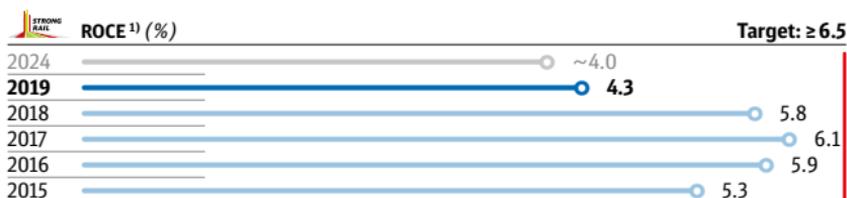
ENVIRONMENTAL (RAIL IN GERMANY)



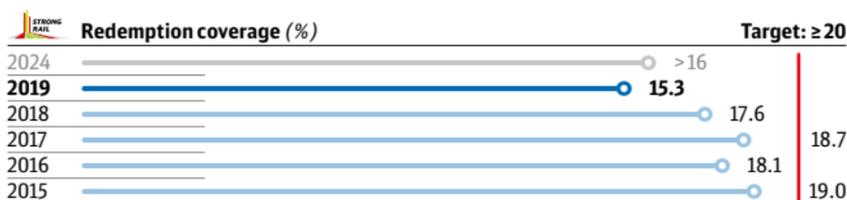
SOCIAL



ECONOMIC



¹⁾ Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect.



○ 5-year target — Long-term target

Key figures

Quality figures

Punctuality (%)	2019	2018	2017
DB Group in Germany (rail)	93.7	93.4	93.9
DB rail passenger transport in Germany	93.9	93.5	94.1
DB Long-Distance	75.9	74.9	78.5
DB Regional	94.3	94.0	94.4
DB Cargo (Germany)	73.8	72.9	73.4
DB Arriva (rail: Great Britain, Denmark, Sweden, the Netherlands and Poland)	89.3	89.8	92.3
DB Regional (bus)	90.9	91.0	90.5
DB Cargo (Europe)	74.0	72.8	72.7

Product quality rail infrastructure in Germany (%)	2019	2018	2017
Punctuality in Germany ¹⁾	93.1	92.9	93.6
Facilities quality (passenger stations) (grade)	2.87 ²⁾	2.88 ²⁾	2.89
Supply reliability (energy)	99.99 ³⁾	99.99 ³⁾	99.99 ³⁾

¹⁾ Non-Group and DB Group train operating companies.

²⁾ Preliminary figure.

³⁾ Preliminary figure (not rounded).

Customer satisfaction (SI)	2019	2018	2017
DB Long-Distance	76.5	77.1	77.2
DB Regional (rail)	66.1	66.3	68.1
DB Regional (bus)	73	74	74
DB Cargo	61	60	67
DB Netze Track	65	64	67
DB Netze Stations			
Stations (passenger/visitors)	69	68	69
Stations (TOC and transport authorities)	61	61	62
Tenants	79	76	78
DB Netze Energy ¹⁾	78	78	-
Traction current and diesel ¹⁾	71	75	-
Electricity and gas plus (DB Group customers) ¹⁾	78	79	-
Electricity and gas plus (non-Group customers) ¹⁾	86	81	-
DB Arriva (bus and rail in Great Britain)	78	79	80
DB Schenker	71	71	74

¹⁾ No survey in 2017.

Performance figures

	2019	2018	± absolute	± %
PASSENGER TRANSPORT				
Passengers (million)	4,874	4,669	+ 205	+ 4.4
Passengers per day (million)	13.4	12.8	+ 0.6	+ 4.7
RAIL				
Passengers (million)	2,603	2,581	+ 22	+ 0.9
thereof in Germany	2,123	2,088	+ 35	+ 1.7
thereof DB Long-Distance	150.7	147.9	+ 2.8	+ 1.9
Passengers per day (million)	7.1	7.1	-	-
Volume sold (million pkm ¹⁾)	98,402	97,707	+ 695	+ 0.7
Volume produced (million train-path km ²⁾)	767.3	781.3	- 14.0	- 1.8
Trains per day ³⁾	23,466	24,068	- 602	- 2.5
BUS				
Passengers (million)	2,271	2,087	+ 184	+ 8.8
Passengers per day (million)	6.2	5.7	+ 0.5	+ 8.8
Volume sold ³⁾ (million pkm ³⁾)	6,462	6,942	- 480	- 6.9
Volume produced (million bus km ⁴⁾)	1,554	1,602	- 48	- 3.0
RAIL FREIGHT TRANSPORT				
Freight carried (million t)	232.0	255.5	- 23.5	- 9.2
Volume sold (million tkm ⁵⁾)	85,005	88,237	- 3,232	- 3.7
Volume produced (train-path km ²⁾)	162.5	165.8	- 3.3	- 2.0
Trains per day	2,732	2,873	- 141	- 4.9
Mean transport distance (km)	366.4	345.4	+ 21.0	+ 6.1
Capacity utilization (t per train)	523.2	532.3	- 9.1	- 1.7
FREIGHT FORWARDING AND LOGISTICS				
Shipments in land transport (thousand)	107,132	106,468	+ 664	+ 0.6
Air freight volume (export) (thousand t)	1,186	1,304	- 118	- 9.0
Ocean freight volume (export) (thousand TEU)	2,294	2,203	+ 91	+ 4.1
Warehouse space contract logistics (million m ²)	8.4	8.3	+ 0.1	+ 1.2
INFRASTRUCTURE				
Train kilometers on track infrastructure (million train-path km ²⁾)	1,090	1,086	+ 4	+ 0.4
thereof non-Group railways	368.3	349.3	+ 19.0	+ 5.4
Station stops (million)	156.4	154.1	+ 2.3	+ 1.5
thereof non-Group railways	40.2	37.0	+ 3.2	+ 8.6

¹⁾ Passenger kilometers: product of number of passengers and mean travel distance.

²⁾ Train-path kilometers: driving performance in km of trains on rail.

³⁾ Excluding DB Arriva.

⁴⁾ Bus kilometers: driving performance in km of buses on road.

⁵⁾ Ton kilometers: product of freight carried and mean transport distance.

Financial figures

(€ million)	2019	2018	± absolute	± %
PROFIT SITUATION				
Revenues adjusted	44,431	44,024	+ 407	+ 0.9
Revenues comparable	44,230	44,024	+ 206	+ 0.5
Profit before taxes on income	681	1,172	- 491	- 41.9
Net profit for the year	680	542	+ 138	+ 25.5
EBITDA adjusted ¹⁾	5,436	4,739	+ 697	+ 14.7
EBIT adjusted	1,837	2,111	- 274	- 13.0
FINANCIAL SITUATION AS OF DEC 31				
Non-current assets ¹⁾	53,213	46,646	+ 6,567	+ 14.1
Current assets	12,615	11,881	+ 734	+ 6.2
Equity ¹⁾	14,927	13,592	+ 1,335	+ 9.8
Net financial debt ¹⁾	24,175	19,549	+ 4,626	+ 23.7
Total debt ¹⁾	65,828	58,527	+ 7,301	+ 12.5
KEY ECONOMIC PERFORMANCE INDICATORS				
Capital employed as of Dec 31 ¹⁾	42,999	36,657	+ 6,342	+ 17.3
Return on capital employed (ROCE) ¹⁾ (%)	4.3	5.8	-	-
Redemption coverage (%)	15.3	17.6	-	-
Net debt / EBITDA (multiple)	5.6	4.8	-	-
CASH FLOW/CAPITAL EXPENDITURES				
Gross capital expenditures ¹⁾	13,093	11,205	+ 1,888	+ 16.8
Net capital expenditures ¹⁾	5,646	3,996	+ 1,650	+ 41.3
Cash flow from operating activities ¹⁾	3,278	3,371	- 93	- 2.8

¹⁾ Since the 2019 financial year DB Group has applied the new accounting standard IFRS 16. The inclusion of leasing agreements has an impact on some items of the balance sheet and the income statement (IFRS 16 effect). This results in a limited comparability to previous year's figure.

REVENUES

Total revenues (€ million)	2019	2018	± absolute	± %
DB Long-Distance	4,985	4,682	+ 303	+ 6.5
DB Regional	8,945	8,968	- 23	- 0.3
DB Cargo	4,449	4,460	- 11	- 0.2
DB Netze Track	5,652	5,511	+ 141	+ 2.6
DB Netze Stations	1,339	1,314	+ 25	+ 1.9
DB Netze Energy	2,812	2,850	- 38	- 1.3
Other	5,192	4,990	+ 202	+ 4.0
Consolidation integrated rail system	- 11,154	- 10,934	- 220	+ 2.0
Integrated rail system	22,220	21,841	+ 379	+ 1.7
DB Arriva	5,410	5,441	- 31	- 0.6
DB Schenker	17,091	17,050	+ 41	+ 0.2
Consolidation miscellaneous	- 290	- 308	+ 18	- 5.8
DB Group	44,431	44,024	+ 407	+ 0.9

	2019	2018	± absolute	± %
External revenues (€ million)				
DB Long-Distance	4,824	4,528	+ 296	+ 6.5
DB Regional	8,830	8,862	- 32	- 0.4
DB Cargo	4,188	4,177	+ 11	+ 0.3
DB Netze Track	1,687	1,559	+ 128	+ 8.2
DB Netze Stations	590	569	+ 21	+ 3.7
DB Netze Energy	1,308	1,350	- 42	- 3.1
Other	581	573	+ 8	+ 1.4
Integrated rail system	22,008	21,618	+ 390	+ 1.8
DB Arriva	5,405	5,433	- 28	- 0.5
DB Schenker	17,018	16,973	+ 45	+ 0.3
DB Group	44,431	44,024	+ 407	+ 0.9
External revenues by regions (€ million)				
Germany	25,165	24,929	+ 236	+ 0.9
Europe (not including Germany)	13,653	13,593	+ 60	+ 0.4
Asia/Pacific	3,121	3,035	+ 86	+ 2.8
North America	1,924	1,905	+ 19	+ 1.0
Rest of world	568	562	+ 6	+ 1.1
DB Group	44,431	44,024	+ 407	+ 0.9

KEY ECONOMIC PERFORMANCE INDICATORS

	2019	2018	± absolute	± %
ROCE				
EBIT adjusted (€ million)	1,837	2,111	- 274	- 13.0
⌘ Capital employed ¹⁾ as of Dec 31 (€ million)	42,999	36,657	+ 6,342	+ 17.3
ROCE¹⁾ (%)	4.3	5.8	-	-

¹⁾ Limited comparability to previous year's figure due to IFRS 16 effect.

	2019	2018	± absolute	%
Redemption coverage (€ million)				
EBITDA adjusted ¹⁾	5,436	4,739	+ 697	+ 14.7
⊕ Net operating interest ¹⁾	- 620	- 618	- 2	+ 0.3
⊕ Share of depreciation of lease rate ¹⁾	-	1,114	- 1,114	- 100
⊕ Actual taxes on income	- 137	- 192	+ 55	- 28.6
Operating cash flow after taxes¹⁾	4,679	5,043	- 364	- 7.2
Net financial debt ¹⁾ as of Dec 31	24,175	19,549	+ 4,626	+ 23.7
⊕ Present value operate leases ¹⁾ as of Dec 31	-	4,245	- 4,245	- 100
Adjusted net financial debt¹⁾ as of Dec 31	24,175	23,794	+ 381	+ 1.6
⊕ Pension obligations as of Dec 31	5,354	4,823	+ 531	+ 11.0
⊕ Hybrid capital ²⁾ as of Dec 31	999	-	+ 999	-
⌘ Adjusted net debt¹⁾ as of Dec 31	30,528	28,617	+ 1,911	+ 6.7
Redemption coverage (%)	15.3	17.6	-	-

¹⁾ Limited comparability to previous year's figure due to IFRS 16 effect.

²⁾ In line with the assessment of the rating agencies, half of the hybrid capital shown in the balance sheet is taken into account for calculating the adjusted net debt figure.

PROFIT SITUATION

EBITDA adjusted ¹⁾ (€ million)	2019	2018	± absolute	± %
DB Long-Distance	789	675	+114	+16.9
DB Regional	1,056	1,126	-70	-6.2
DB Cargo	13	54	-41	-75.9
DB Netze Track	1,443	1,446	-3	-0.2
DB Netze Stations	349	362	-13	-3.6
DB Netze Energy	128	87	+41	+47.1
Other/consolidation integrated rail system	-162	-289	+127	-43.9
Integrated rail system	3,616	3,461	+155	+4.5
DB Arriva	752	575	+177	+30.8
DB Schenker	1,082	703	+379	+53.9
Consolidation miscellaneous	-14	-	-14	-
DB Group	5,436	4,739	+697	+14.7

¹⁾ Partially limited comparability to previous year's figure due to IFRS 16 effect.

EBIT adjusted (€ million)	2019	2018	± absolute	± %
DB Long-Distance	485	417	+68	+16.3
DB Regional	408	492	-84	-17.1
DB Cargo	-308	-190	-118	+62.1
DB Netze Track	807	840	-33	-3.9
DB Netze Stations	210	221	-11	-5.0
DB Netze Energy	43	21	+22	+105
Other/consolidation integrated rail system	-622	-493	-129	+26.2
Integrated rail system	1,023	1,308	-285	-21.8
DB Arriva	289	300	-11	-3.7
DB Schenker	538	503	+35	+7.0
Consolidation miscellaneous	-13	-	-13	-
DB Group	1,837	2,111	-274	-13.0

(€ million)	2019	2018	± absolute	± %
Profit before taxes on income	681	1,172	-491	-41.9
Taxes on income	-1	-630	+629	-99.8
Actual taxes on income	-137	-192	+55	-28.6
Deferred tax expenses (-)/ income (+)	136	-438	+574	-131
Net profit for the year	680	542	+138	+25.5
DB AG shareholders	662	528	+134	+25.4
Hybrid capital investors	5	-	+5	-
Other shareholders (non-controlling interests)	13	14	-1	-7.1
Earnings per share (€)				
Undiluted	1.54	1.23	+0.31	+25.2
Diluted	1.54	1.23	+0.31	+25.2

CAPITAL EXPENDITURES

Gross capital expenditures ¹⁾ (€ million)	2019	2018	± absolute	± %
DB Long-Distance	1,241	1,081	+ 160	+ 14.8
DB Regional	560	539	+ 21	+ 3.9
DB Cargo	570	587	- 17	- 2.9
DB Netze Track	7,441	6,901	+ 540	+ 7.8
DB Netze Stations	1,096	883	+ 213	+ 24.1
DB Netze Energy	193	187	+ 6	+ 3.2
Other/consolidation integrated rail system	612	428	+ 184	+ 43.0
Integrated rail system	11,713	10,606	+ 1,107	+ 10.4
DB Arriva	718	326	+ 392	+ 120
DB Schenker	662	273	+ 389	+ 142
Consolidation miscellaneous	-	-	-	-
DB Group	13,093	11,205	+ 1,888	+ 16.8

¹⁾ Partially limited comparability to previous year's figure due to IFRS 16 effect.

Gross capital expenditures ¹⁾ by regions (€ million)	2019	2018	± absolute	± %
Germany	11,826	10,682	+ 1,144	+ 10.7
Europe (excluding Germany)	1,186	506	+ 680	+ 134
Asia/Pacific	133	79	+ 54	+ 68.4
North America	37	16	+ 21	+ 131
Rest of world	13	5	+ 8	+ 160
Consolidation	- 102	- 83	- 19	+ 22.9
DB Group	13,093	11,205	+ 1,888	+ 16.8

¹⁾ Limited comparability to previous year's figure due to IFRS 16 effect.

Net capital expenditures ¹⁾ (€ million)	2019	2018	± absolute	± %
DB Long-Distance	1,241	1,081	+ 160	+ 14.8
DB Regional	548	526	+ 22	+ 4.2
DB Cargo	523	586	- 63	- 10.8
DB Netze Track	1,055	564	+ 491	+ 87.1
DB Netze Stations	262	164	+ 98	+ 59.8
DB Netze Energy	61	65	- 4	- 6.2
Other/consolidation integrated rail system	611	425	+ 186	+ 43.8
Integrated rail system	4,301	3,411	+ 890	+ 26.1
DB Arriva	683	312	+ 371	+ 119
DB Schenker	662	273	+ 389	+ 142
Consolidation miscellaneous	-	-	-	-
DB Group	5,646	3,996	+ 1,650	+ 41.3

¹⁾ Partially limited comparability to previous year's figure due to IFRS 16 effect.

Net capital expenditures¹⁾ by regions (€ million)	2019	2018	± absolute	±%
Germany	4,414	3,487	+ 927	+ 26.6
Europe (excluding Germany)	1,151	492	+ 659	+ 134
Asia/Pacific	133	79	+ 54	+ 68.4
North America	37	16	+ 21	+ 131
Rest of world	13	5	+ 8	+ 160
Consolidation	- 102	- 83	- 19	+ 22.9
DB Group	5,646	3,996	+ 1,650	+ 41.3

¹⁾ Limited comparability to previous year's figure due to IFRS 16 effect.

Social

EMPLOYEE SATISFACTION

Employee satisfaction (SI)	2019	2018	2017
DB Group	-	3.7	-
DB Long-Distance	-	3.5	-
DB Regional	-	3.5	-
DB Cargo	-	3.5	-
DB Netze Track	-	3.7	-
DB Netze Stations	-	3.7	-
DB Netze Energy	-	3.8	-
DB Arriva	-	3.6	-
DB Schenker	-	3.8	-
Follow-up workshop implementation rate DB Group (%)	96.9	-	97.1

The employee survey is conducted every two years. When no survey has been conducted the key figure "Follow-up workshop implementation rate" is used.

RECRUITING

Employer attractiveness (rank in Germany)	2019	2018	2017
DB Group	19	13	13
High school students	15	15	15
Students/graduates	16	17	20
Skilled workers	20	12	13
Academically experienced professionals	17	16	10
External new hires (in NP)	2019	2018	2017
DB Group (excluding young professionals)	22,758	20,815	16,064
Young professionals	4,493	4,148	3,751
DB Group	27,251	24,963	19,815

Young professionals as of Dec 31 (NP)	2019	2018	2017
Trainees ¹⁾	10,676	9,923	9,540
Dual degree students ¹⁾	1,081	949	900
Trainees ²⁾	146	157	109
Interns ²⁾	664	534	537
“Chance plus” participants	250	250	250
DB Group	12,817	11,813	11,336

¹⁾ Germany; includes all class years of vocational training (usually three class years of trainees and dual degree students).

²⁾ Germany (companies with about 98 % of domestic employees).

Demographic preparedness as of Dec 31 (%)	2019	2018	2017
Percentage of staffing needs covered in Germany	97.1	96.1	97.1

Germany (companies with about 79 % of domestic employees).

HEALTH MANAGEMENT

Health rate in Germany based on hours (%)	2019	2018	2017
DB Long-Distance	93.3	93.2	93.4
DB Regional	92.1	92.0	92.2
DB Cargo	92.9	92.6	92.7
DB Netze Track	94.4	94.3	94.5
DB Netze Stations	93.5	93.2	93.4
DB Netze Energy	95.8	95.7	95.6
Other	93.7	93.6	93.6
DB Schenker	93.3	93.4	93.3
DB Group	93.5	93.3	93.4

Germany (companies with about 97 % of domestic employees).

NUMBER AND STRUCTURE OF EMPLOYEES

Employees as of Dec 31 (FTE)	2019	2018	± absolute	± %
DB Long-Distance	17,289	16,548	+ 741	+ 4.5
DB Regional	36,374	35,881	+ 493	+ 1.4
DB Cargo	29,525	28,842	+ 683	+ 2.4
DB Netze Track	48,787	46,969	+ 1,818	+ 3.9
DB Netze Stations	6,216	5,804	+ 412	+ 7.1
DB Netze Energy	1,772	1,734	+ 38	+ 2.2
Other	55,497	53,877	+ 1,620	+ 3.0
Integrated rail system	195,460	189,655	+ 5,805	+ 3.1
DB Arriva	52,331	53,056	- 725	- 1.4
DB Schenker	76,153	75,817	+ 336	+ 0.4
DB Group	323,944	318,528	+ 5,416	+ 1.7

Employees by regions as of Dec 31 (FTE)	2019	2018	± absolute	± %
Germany	202,328	196,334	+ 5,994	+ 3.1
Europe (excluding Germany)	92,106	92,336	- 230	- 0.2
Asia/Pacific	16,890	16,751	+ 139	+ 0.8
North America	9,285	9,736	- 451	- 4.6
Rest of world	3,335	3,371	- 36	- 1.1
DB Group	323,944	318,528	+ 5,416	+ 1.7

Employees as of Dec 31 (NP)	2019	2018	± absolute	± %
DB Long-Distance	18,370	17,626	+ 744	+ 4.2
DB Regional	38,462	37,879	+ 583	+ 1.5
DB Cargo	29,998	29,311	+ 687	+ 2.3
DB Netze Track	50,107	48,143	+ 1,964	+ 4.1
DB Netze Stations	6,595	6,187	+ 408	+ 6.6
DB Netze Energy	1,829	1,789	+ 40	+ 2.2
Other	58,131	56,526	+ 1,605	+ 2.8
Integrated rail system	203,492	197,461	+ 6,031	+ 3.1
DB Arriva	55,283	55,327	- 44	- 0.1
DB Schenker	79,136	78,780	+ 356	+ 0.5
DB Group	337,911	331,568	+ 6,343	+ 1.9

Employees by regions as of Dec 31 (NP)	2019	2018	± absolute	± %
Germany	211,300	205,041	+ 6,259	+ 3.1
Europe (excluding Germany)	96,901	96,465	+ 436	+ 0.5
Asia/Pacific	16,980	16,885	+ 95	+ 0.6
North America	9,390	9,798	- 408	- 4.2
Rest of world	3,340	3,379	- 39	- 1.2
DB Group	337,911	331,568	+ 6,343	+ 1.9

Share of women as of Dec 31 (%)	2019	2018	2017
DB Long-Distance	27.2	27.2	27.3
DB Regional	16.8	16.2	16.0
DB Cargo	11.5	11.5	11.2
DB Netze Track	19.2	19.2	18.8
DB Netze Stations	44.7	45.2	46.2
DB Netze Energy	13.3	13.8	13.5
Other	30.0	30.2	29.8
DB Arriva	14.9	16.9	14.7
DB Schenker	36.1	35.7	35.5
DB Group	24.3	24.5	23.7

Environmental

CLIMATE PROTECTION

Specific greenhouse gas emissions compared to 2006 (%)



DB traction current mix (%)

Renewable energies¹⁾



Nuclear energy



Black coal



Lignite



Natural gas



Other



Data for 2019 relate exclusively to DB Group companies and are based on findings and estimates available as of February 2020.

¹⁾ Including additionally purchased energy for all green DB products with 100% green electricity (for example S-Bahn (metro) Hamburg or DBeco plus) and in consideration of a forecasted rate for support in accordance with the German Renewable Energies Act (Erneuerbare-Energien-Gesetz; EEG).

NOISE REDUCTION

Noise remediation and prevention in Germany as of Dec 31

	2019	2018	2017
NOISE REMEDIATION (EXISTING NETWORK)			
Sound barriers erected (km)	53.4	44.6	19.9
Homes with passive measures	1,628	2,248	1,634
Track kilometers noise remediated in total (km)	1,844	1,758	1,701
By noise protection measures disburdened noise abatement areas (km)	49.9	43.1	38.1
NOISE PREVENTION (NEW CONSTRUCTION AND EXPANSION LINES)			
Sound barriers erected (km)	59.7	82.9	32.2
Homes with passive measures	2,261	1,571	1,410

Freight cars in operation equipped with V brake shoes of DB Cargo in Germany as of Dec 31	2019	2018	2017
New freight cars	9,681	8,470	8,323
Freight cars refitted with whisper brakes	47,963	41,939	31,281
Quiet freight cars	57,644	50,409	39,604

RESOURCE PROTECTION

Volume of waste by type of disposal	2019	2018	2017
Total waste (thousand t)	11,288	12,807	12,642
Recycling rate (%)	97.7	98.0	98.0
Share of thermal recovery (%)	1.0	0.9	0.9
Share of disposal (%)	1.4	1.2	1.1
Share of hazardous waste ¹⁾ (%)	3.4	3.7	3.3

¹⁾ Pursuant to the List of Wastes Ordinance, for example waste oil.

Ratings

Credit ratings	First issued	Last update	Ratings		
			Short-term	Long-term	Outlook
S&P Global Ratings	May 16, 2000	Oct 8, 2019	A-1+	AA	stable
Moody's	May 16, 2000	Oct 11, 2019	P-1	Aa1	negative

Sustainability ratings	2019	2018	2017	Scale
CDP	A	A	A	A to F
EcoVadis	Silver (59)	Gold (67)	Gold (65)	Gold (62-100) Silver (46-61) Bronze (37-45)
ISS ESG	B-	B-	B-	A+ to D-
MSCI	A	A	AA	Leader (AA-AAA) Average (BB-A) Laggard (CCC-B)
Sustainalytics	25.7/ medium	25.1/ medium	23.7/ medium	Risk assessment: negligible (0-10), low (10-20), medium (20-30), high (30-40), severe (40-100)

Figures by business units

Overview passenger transport

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Passengers (million)	4,874	4,669	+ 205	+ 4.4
Passengers per day (million)	13.4	12.8	+ 0.6	+ 4.7
RAIL				
Passengers (million)	2,603	2,581	+ 22	+ 0.9
DB Long-Distance	150.7	147.9	+ 2.8	+ 1.9
DB Regional	1,972	1,940	+ 32	+ 1.6
DB Arriva	480.2	493.6	- 13.4	- 2.7
Other	0.1	0.2	- 0.1	- 50.0
Passengers in Germany (million)	2,123	2,088	+ 35	+ 1.7
Passengers per day (million)	7.13	7.07	+ 0.06	+ 0.8
DB Long-Distance	0.41	0.41	-	-
DB Regional	5.40	5.31	+ 0.09	+ 1.7
DB Arriva	1.32	1.35	- 0.03	- 2.2
Other	0.00	0.00	-	-
Volume sold (million pkm)	98,402	97,707	+ 695	+ 0.7
DB Long-Distance	44,151	42,827	+ 1,324	+ 3.1
DB Regional	41,633	41,878	- 245	- 0.6
DB Arriva	12,617	12,999	- 382	- 2.9
Other	1.3	2.3	- 1.0	- 43.5
Volume produced (million train-path km)	767.3	781.3	- 14.0	- 1.8
DB Long-Distance	145.7	143.4	+ 2.3	+ 1.6
DB Regional	452.5	460.1	- 7.6	- 1.7
DB Arriva	168.9	177.6	- 8.7	- 4.9
Other	0.2	0.2	-	-
Trains per day¹⁾	23,466	24,068	- 602	- 2.5
DB Long-Distance	1,455	1,476	- 21	- 1.4
DB Regional	21,977	22,558	- 581	- 2.6
Other	34	34	-	-
BUS				
Passengers (million)	2,271	2,087	+ 184	+ 8.8
Volume sold¹⁾ (million pkm)	6,462	6,942	- 480	- 6.9
DB Long-Distance	173.2	194.6	- 21.4	- 11.0
DB Regional	6,275	6,737	- 462	- 6.9
Other	13.7	10.0	+ 3.7	+ 37.0
Volume produced (million bus km)	1,554	1,602	- 48	- 3.0
PUNCTUALITY (%)				
Rail passenger transport in Germany	93.9	93.5	-	-
DB Long-Distance	75.9	74.9	-	-
DB Regional	94.3	94.0	-	-
DB Arriva (rail)	89.3	89.8	-	-

¹⁾ Excluding DB Arriva.

	2019	2018	± absolute	± %
ROLLING STOCK				
ICE fleet (trains)	289	274	+15	+5.5
Multiple units¹⁾	5,469	5,345	+124	+2.3
S-Bahn (metro) d.c.	881	830	+51	+6.1
S-Bahn (metro) a.c.	1,111	1,094	+17	+1.6
Diesel multiple units	2,181	2,178	+3	+0.1
Rail buses	5	5	-	-
Electric multiple units	1,240	1,187	+53	+4.5
Trams	51	51	-	-
Locomotives	1,201	1,299	-98	-7.5
DB Long-Distance ²⁾	405	407	-2	-0.5
DB Regional	776	871	-95	-10.9
DB Arriva	18	19	-1	-5.3
Other	2	2	-	-
Passenger cars³⁾	5,272	5,625	-353	-6.3
DB Long-Distance	2,454	2,498	-44	-1.8
DB Regional	2,738	3,043	-305	-10.0
DB Arriva	80	84	-4	-4.8
Seats (rail) (thousand)	1,435	1,425	+10	+0.7
DB Long-Distance	244	229	+15	+6.6
DB Regional	971	997	-26	-2.6
DB Arriva	218	197	+21	+10.7
Other	2	2	-	-
Buses⁴⁾	27,950	28,797	-847	-2.9
DB Regional	11,520	11,712	-192	-1.6
DB Arriva	16,390	17,049	-659	-3.9
Other	40	36	+4	+11.1
Automobiles (Flinkster)⁵⁾	4,387	4,229	+158	+3.7
thereof electric vehicles	408	289	+119	+41.2
Automobiles (CleverShuttle)	295	136	+159	+117
Automobiles (ioki)	79	40	+39	+97.5
Call a Bikes	16,588	15,389	+1,199	+7.8
thereof e-Call a Bikes	471	376	+95	+25.3
OTHER				
Automatic ticketing machines	6,393	6,502	-109	-1.7
DB Regional	479	482	-3	-0.6
Combined ticketing machines	5,914	6,020	-106	-1.8
BahnCards as of Dec 31 (thousand)	5,292	5,254	+38	+0.7
BahnCard 100	54.4	52.7	+1.7	+3.2
BahnCard 50	1,516	1,430	+86	+6.0
BahnCard 25	3,722	3,772	-50	-1.3
Participants BahnBonus program as of Dec 31 (thousand)	3,913	3,658	+255	+7.0

¹⁾ Including ICE T, ICE TD, ICE 3 and ICE 4.

²⁾ Including ICE 1 and ICE 2 power cars.

³⁾ Including ICE cars.

⁴⁾ DB Group and externally owned stock.

⁵⁾ Bookable station-bound vehicles of the Flinkster network in Germany, Austria, the Netherlands and Italy.

DB Long-Distance

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
RAIL				
Passengers (million)	150.7	147.9	+2.8	+1.9
ICE	99.2	93.9	+5.3	+5.6
Intercity/EC	49.6	52.0	-2.4	-4.6
Other products	1.9	2.0	-0.1	-5.0
Passengers per day (million)	0.41	0.41	-	-
Volume sold (million pkm)	44,151	42,827	+1,324	+3.1
ICE	33,205	31,066	+2,139	+6.9
Intercity/EC	10,881	11,690	-809	-6.9
Other products	65	71	-6	-8.5
Volume produced (million train-path km)	145.7	143.4	+2.3	+1.6
Mean travel distance (km)	293.0	289.6	+3.4	+1.2
thereof ICE	334.7	330.8	+3.9	+1.2
thereof Intercity/EC	219.4	224.8	-5.4	-2.4
Load factor (%)	56.1	56.1	-	-
Trains per day	1,455	1,476	-21	-1.4
BUS				
Passengers (million)	0.7	0.7	-	-
Volume sold (million pkm)	173.2	194.6	-21.4	-11.0
FINANCIAL FIGURES				
Total revenues (€ million)	4,985	4,682	+303	+6.5
thereof external revenues	4,824	4,528	+296	+6.5
EBITDA adjusted (€ million)	789	675	+114	+16.9
EBIT adjusted (€ million)	485	417	+68	+16.3
Gross capital expenditures (€ million)	1,241	1,081	+160	+14.8
FURTHER KEY FIGURES				
Punctuality rail (%)	75.9	74.9	-	-
Customer satisfaction (SI)	76.5	77.1	-	-
Employees as of Dec 31 (FTE)	17,289	16,548	+741	+4.5
Employee satisfaction (SI)	-	3.5	-	-
Share of women as of Dec 31 (%)	27.2	27.2	-	-
Health rate (%)	93.3	93.2	-	-
Specific end-energy consumption compared to 2006 (related to pkm) (%)	-31.5	-29.3	-	-
ROLLING STOCK				
Locomotives	243	243	-	-
Electric locomotives	214	214	-	-
Diesel locomotives	29	29	-	-
Passenger cars	1,449	1,481	-32	-2.2
Intercity/EC	1,143	1,193	-50	-4.2
Restaurant cars	86	88	-2	-2.3
Double-deck cars	220	200	+20	+10.0

	2019	2018	± absolute	± %
ICE FLEET (trains)	289	274	+15	+5.5
ICE 1				
Trains	58	59	-1	-1.7
Power cars	116	118	-2	-1.7
Intermediate cars	696	708	-12	-1.7
1st class cars	191	195	-4	-2.1
2nd class cars	447	454	-7	-1.5
Restaurant cars	58	59	-1	-1.7
ICE 2				
Trains	44	44	-	-
Power cars	46	46	-	-
Driving trailers	45	45	-	-
Intermediate cars	264	264	-	-
1st class cars	88	88	-	-
2nd class cars	132	132	-	-
Restaurant cars	44	44	-	-
ICE T				
Multiple units	67	67	-	-
Rail cars	260	260	-	-
End cars	136	136	-	-
Intermediate cars	56	56	-	-
ICE 3				
Multiple units	79	79	-	-
Rail cars	316	316	-	-
1st class cars	79	79	-	-
2nd class cars	237	237	-	-
Trailer cars	316	316	-	-
1st class cars	79	79	-	-
2nd class cars	158	158	-	-
Restaurant cars	79	79	-	-
ICE 4				
Multiple units	41	25	+16	+64.0
Rail cars	246	150	+96	+64.0
1st class cars	41	25	+16	+64.0
2nd class cars	205	125	+80	+64.0
Trailer cars	246	150	+96	+64.0
1st class cars	82	50	+32	+64.0
2nd class cars	123	75	+48	+64.0
Restaurant cars	41	25	+16	+64.0
Seats	243,446	229,259	+14,187	+6.2
1st class	52,696	49,477	+3,219	+6.5
2nd class	190,750	179,782	+10,968	+6.1

DB Regional

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Passengers (million)	2,507	2,521	-14	-0.6
Passengers per day (million)	6.87	6.91	-0.04	-0.6
Volume sold (million pkm)	47,908	48,615	-707	-1.5
RAIL				
Passengers (million)	1,972	1,940	+32	+1.6
Passengers per day (million)	5.40	5.31	+0.09	+1.7
Volume sold (million pkm)	41,633	41,878	-245	-0.6
Volume produced (million train-path km)	452.5	460.1	-7.6	-1.7
Trains per day	21,977	22,558	-581	-2.6
Mean travel distance (km)	21.1	21.6	-0.5	-2.3
BUS				
Passengers (million)	534.9	581.4	-46.5	-8.0
Volume sold (million pkm)	6,275	6,737	-462	-6.9
Volume produced (million bus km)	479.8	518.6	-38.8	-7.5
FINANCIAL FIGURES				
Total revenues (€ million)	8,945	8,968	-23	-0.3
thereof external revenues	8,830	8,862	-32	-0.4
thereof concession fees	5,627	5,472	+155	+2.8
EBITDA adjusted (€ million)	1,056	1,126	-70	-6.2
EBIT adjusted (€ million)	408	492	-84	-17.1
Gross capital expenditures (€ million)	560	539	+21	+3.9
FURTHER KEY FIGURES				
Punctuality rail (%)	94.3	94.0	-	-
Punctuality bus (%)	90.9	91.0	-	-
Customer satisfaction rail (SI)	66.1	66.3	-	-
Customer satisfaction bus (SI)	73	74	-	-
Employees as of Dec 31 (FTE)	36,374	35,881	+493	+1.4
Employee satisfaction (SI)	-	3.5	-	-
Share of women as of Dec 31 (%)	16.8	16.2	-	-
Health rate (%)	92.1	92.0	-	-
Specific end-energy consumption (rail) compared to 2006 (related to pkm) (%)	-30.0	-29.4	-	-
Specific end-energy consumption (bus) compared to 2006 (related to bus km) (%)	+1.7	+6.0	-	-
ROLLING STOCK				
RAIL				
Locomotives	776	871	-95	-10.9
Electric locomotives	663	748	-85	-11.4
Diesel locomotives	113	123	-10	-8.1

	2019	2018	± absolute	± %
Multiple units	4,067	4,077	- 10	- 0.2
S-Bahn (metro) d.c.	866	815	+ 51	+ 6.3
S-Bahn (metro) a.c.	1,111	1,094	+ 17	+ 1.6
Diesel multiple units	1,426	1,485	- 59	- 4.0
Rail buses	5	5	-	-
Electric multiple units	659	678	- 19	- 2.8
Rail cars	11,261	11,211	+ 50	+ 0.4
S-Bahn (metro) d.c.	1,941	1,795	+ 146	+ 8.1
S-Bahn (metro) a.c.	4,101	4,236	- 135	- 3.2
Diesel rail cars	2,920	3,013	- 93	- 3.1
Rail buses	5	5	-	-
Electric rail cars	2,294	2,162	+ 132	+ 6.1
Coaches	2,738	3,043	- 305	- 10.0
Double-deck cars	2,115	2,215	- 100	- 4.5
Other passenger cars (including baggage cars)	623	828	- 205	- 24.8
Seats	970,800	996,736	- 25,936	- 2.6
1st class	62,270	64,802	- 2,532	- 3.9
2nd class (including folding seats)	908,530	931,934	- 23,404	- 2.5
BUS				
Buses	11,520	11,712	- 192	- 1.6
DB stock	4,895	4,969	- 74	- 1.5
Externally owned stock	6,625	6,743	- 118	- 1.7

DB Arriva

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Passengers (million)	2,214	1,998	+ 216	+ 10.8
Passengers per day (million)	6.07	5.47	+ 0.60	+ 11.0
RAIL				
Passengers (million)	480.2	493.6	- 13.4	- 2.7
Passengers per day (million)	1.32	1.35	- 0.03	- 2.2
Volume sold (million pkm)	12,617	12,999	- 382	- 2.9
Volume produced (million train-path km)	168.9	177.6	- 8.7	- 4.9
BUS				
Passengers (million)	1,734	1,504	+ 230	+ 15.3
Volume produced (million bus km)	1,065	1,074	- 9	- 0.8
FINANCIAL FIGURES				
Total revenues (€ million)	5,410	5,441	- 31	- 0.6
thereof external revenues	5,405	5,433	- 28	- 0.5
EBITDA adjusted (€ million)	752	575	+ 177	+ 30.8
EBIT adjusted (€ million)	289	300	- 11	- 3.7
Gross capital expenditures (€ million)	718	326	+ 392	+ 120

	2019	2018	± absolute	± %
FURTHER KEY FIGURES				
Punctuality rail (Great Britain, Denmark, Sweden, the Netherlands and Poland) (%)	89.3	89.8	-	-
Customer satisfaction bus and rail in Great Britain (SI)	78	79	-	-
Employees as of Dec 31 (FTE)	52,331	53,056	- 725	- 1.4
Employee satisfaction (SI)	-	3.6	-	-
Share of women as of Dec 31 (%)	14.9	16.9	-	-
Specific greenhouse gas emissions rail compared to 2006 (related to rail car units) (%)	- 9.7	- 12.3	-	-
Specific greenhouse gas emissions bus compared to 2006 (related to bus km) (%)	- 10.1	- 18.2	-	-
ROLLING STOCK				
RAIL				
Locomotives	18	19	- 1	- 5.3
Electric locomotives	2	2	-	-
Diesel locomotives	16	17	- 1	- 5.9
Multiple units	1,183	1,074	+ 109	+ 10.1
S-Bahn (metro) d.c.	15	15	-	-
Diesel multiple units	732	670	+ 62	+ 9.3
Electric multiple units	385	338	+ 47	+ 13.9
Trams	51	51	-	-
Rail cars	3,435	3,133	+ 302	+ 9.6
S-Bahn (metro) d.c.	30	30	-	-
Diesel rail cars	1,873	1,716	+ 157	+ 9.1
Electric rail cars	1,481	1,336	+ 145	+ 10.9
Trams	51	51	-	-
Coaches	80	84	- 4	- 4.8
Intercity/EC	70	70	-	-
Restaurant cars	4	4	-	-
Other (including baggage cars)	6	10	- 4	- 40.0
Seats	218,184	196,652	+ 21,532	+ 10.9
1st class	5,069	4,397	+ 672	+ 15.3
2nd class (including folding seats)	213,115	192,255	+ 20,860	+ 10.9
BUS				
Buses	16,390	17,049	- 659	- 3.9
DB stock	15,782	16,397	- 615	- 3.8
Externally owned stock	608	652	- 44	- 6.7

DB Cargo

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Freight carried (million t)	232.0	255.5	- 23.5	- 9.2
thereof German companies	187.3	200.4	- 13.1	- 6.5
Volume sold (million tkm)	85,005	88,237	- 3,232	- 3.7
thereof German companies	60,702	64,169	- 3,467	- 5.4
Volume produced (million train-path km)	162.5	165.8	- 3.3	- 2.0
Trains per day	2,732	2,873	- 141	- 4.9
Mean travel distance (km)	366.4	345.4	+ 21.0	+ 6.1
Capacity utilization (t per train)	523.2	532.3	- 9.1	- 1.7
FINANCIAL FIGURES				
Total revenues (€ million)	4,449	4,460	- 11	- 0.2
thereof external revenues	4,188	4,177	+ 11	+ 0.3
EBITDA adjusted (€ million)	13	54	- 41	- 75.9
EBIT adjusted (€ million)	- 308	- 190	- 118	+ 62.1
EBIT margin (adjusted) (%)	- 6.9	- 4.3	-	-
Gross capital expenditures (€ million)	570	587	- 17	- 2.9
FURTHER KEY FIGURES				
Punctuality (%)	74.0	72.8	-	-
Customer satisfaction (SI)	61	60	-	-
Employees as of Dec 31 (FTE)	29,525	28,842	+ 683	+ 2.4
Employee satisfaction (SI)	-	3.5	-	-
Share of women as of Dec 31 (%)	11.5	11.5	-	-
Health rate in Germany (%)	92.9	92.6	-	-
Specific end-energy consumption compared to 2006 (related to tkm) (%)	- 21.0	- 20.4	-	-
Quiet freight cars in Germany as of Dec 31	57,644	50,409	+ 7,235	+ 14.4
ROLLING STOCK				
Locomotives	2,680	2,686	- 6	- 0.2
Electric locomotives	1,281	1,265	+ 16	+ 1.3
Diesel locomotives	1,399	1,421	- 22	- 1.5
Freight cars	82,685	82,895	- 210	- 0.3
thereof with whisper brakes	65,683	61,304	+ 4,379	+ 7.1
DB stock	73,998	73,939	+ 59	+ 0.1
Covered wagons	13,913	14,265	- 352	- 2.5
Open wagons	22,697	23,522	- 825	- 3.5
Flat wagons	36,807	35,720	+ 1,087	+ 3.0
Tank wagons	581	432	+ 149	+ 34.5
Leased wagons	1,023	1,184	- 161	- 13.6
Rented from third parties	9,519	9,544	- 25	- 0.3
Rented to third parties (-)	1,855	1,772	+ 83	+ 4.7

	2019	2018	± absolute	± %
Transport capacity of freight cars (thousand t)	5,464	5,220	+244	+4.7
DB stock	4,721	4,643	+78	+1.7
Covered wagons	718	717	+1	+0.1
Open wagons	1,423	1,454	-31	-2.1
Flat wagons	2,565	2,468	+97	+3.9
Tank wagons	15	4	+11	-
Leased wagons	73	84	-11	-13.1
Rented from third parties	762	572	+190	+33.2
Rented to third parties (-)	92	79	+13	+16.5

DB Schenker

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Shipments in land transport (thousand)	107,132	106,468	+664	+0.6
Air freight volume (export) (thousand t)	1,186	1,304	-118	-9.0
Ocean freight volume (export) (thousand TEU)	2,294	2,203	+91	+4.1
Warehouse space contract logistics (million m ²)	8.4	8.3	+0.1	+1.2
FINANCIAL FIGURES				
Total revenues (€ million)	17,091	17,050	+41	+0.2
thereof external revenues	17,018	16,973	+45	+0.3
thereof land transport	7,125	7,092	+33	+0.5
thereof air freight	3,542	3,804	-262	-6.9
thereof ocean freight	3,090	2,930	+160	+5.5
thereof contract logistics	2,734	2,622	+112	+4.3
Gross profit margin (%)	36.1	34.8	-	-
EBITDA adjusted (€ million)	1,082	703	+379	+53.9
EBIT adjusted (€ million)	538	503	+35	+7.0
EBIT margin (adjusted) (%)	3.1	3.0	-	-
Gross capital expenditures (€ million)	662	273	+389	+142
FURTHER KEY FIGURES				
Customer satisfaction (SI)	71	71	-	-
Employees as of Dec 31 (FTE)	76,153	75,817	+336	+0.4
Employee satisfaction (SI)	-	3.8	-	-
Share of women as of Dec 31 (%)	36.1	35.7	-	-
Health rate in Germany (%)	93.3	93.4	-	-
Specific greenhouse gas emissions (land transport) compared to 2006 (related to tkm) (%)	-24.0	-25.8	-	-
Specific greenhouse gas emissions (air freight) compared to 2006 (related to tkm) (%)	-9.1	-9.3	-	-
Specific greenhouse gas emissions (ocean freight) compared to 2006 (related to tkm) (%)	-64.3	-61.2	-	-

DB Netze Track

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Train kilometers on track infrastructure (million train-path km)	1,090	1,086	+ 4	+ 0.4
thereof non-Group railways	368.3	349.3	+19.0	+5.4
thereof DB Netze Track	1,089	1,084	+5	+0.5
FINANCIAL FIGURES				
Total revenues (€ million)	5,652	5,511	+141	+2.6
thereof external revenues	1,687	1,559	+128	+8.2
Share of external revenues (%)	29.8	28.3	-	-
EBITDA adjusted (€ million)	1,443	1,446	-3	-0.2
EBIT adjusted (€ million)	807	840	-33	-3.9
Capital employed as of Dec 31 (€ million)	18,915	18,172	+743	+4.1
Net financial debt as of Dec 31 (€ million)	10,090	9,499	+591	+6.2
Gross capital expenditures (€ million)	7,441	6,901	+540	+7.8
Net capital expenditures (€ million)	1,055	564	+491	+87.1
FURTHER KEY FIGURES				
Punctuality DB Group (rail) in Germany (%)	93.7	93.4	-	-
Punctuality (rail) in Germany¹⁾ (%)	93.1	92.9	-	-
Customer satisfaction (SI)	65	64	-	-
Employees as of Dec 31 (FTE)	48,787	46,969	+1,818	+3.9
Employee satisfaction (SI)	-	3.7	-	-
Share of women as of Dec 31 (%)	19.2	19.2	-	-
Health rate (%)	94.4	94.3	-	-
Track kilometers noise remediated in total as of Dec 31 (km)	1,844	1,758	+86	+4.9

¹⁾ Non-Group and DB Group train operating companies.

	2019	2018	± absolute	± %
INFRASTRUCTURE ¹⁾				
Length of line operated (km)	33,423	33,440	-17	-0.1
thereof electrified	20,348	20,286	+62	+0.3
thereof DB Netze Track	33,291	33,299	-8	-
Standard gauge	33,285	33,293	-8	-
Other gauges	6	6	-	-
Length of all track (km)	61,047	61,059	-12	-
thereof DB Netze Track	60,804	60,803	+1	-
Switches and crossings	66,071	66,280	-209	-0.3
thereof DB Netze Track	65,639	65,844	-205	-0.3
Interlockings	2,562	2,641	-79	-3.0
thereof DB Netze Track	2,557	2,636	-79	-3.0
Mechanical	642	668	-26	-3.9
Electromechanical	287	298	-11	-3.7
Relay interlockings/interlockings with push button routing	1,202	1,239	-37	-3.0
Electronic	351	375	-24	-6.4
Other	80	61	+19	+31.1
Level crossings	13,736	13,813	-77	-0.6
thereof technically protected	9,729	9,736	-7	-0.1
thereof DB Netze Track	13,636	13,712	-76	-0.6
thereof technically protected	9,669	9,676	-7	-0.1
Noise protection walls²⁾ (km)	1,884	1,771	+113	+6.4
Tunnels	745	739	+6	+0.8
Subterranean	588	589	-1	-0.2
Above ground	157	150	+7	+4.7
Total length of tunnels (km)	592.9	590.7	+2.2	+0.4
Length of longest tunnel (m)	10,779	10,779	-	-
Railway bridges	25,149	25,147	+2	-
thereof DB Netze Track	25,129	25,127	+2	-
Infrastructure sidings	2,337	2,351	-14	-0.6

¹⁾ Including Infra Silesia S.A., Rybnik/Poland, and UBB Usedomer Bäderbahn GmbH.

²⁾ Previous year's figure adjusted.

DB Netze Stations

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Station stops (million)	156.4	154.1	+2.3	+1.5
thereof non-Group railways	40.2	37.0	+3.2	+8.6
DB Netze Stations	153.3	150.9	+2.4	+1.6
Other ¹⁾	3.1	3.2	-0.1	-3.1
FINANCIAL FIGURES				
Total revenues (€ million)	1,339	1,314	+25	+1.9
thereof external revenues	590	569	+21	+3.7
thereof rental and lease revenues	393	391	+2	+0.5
EBITDA adjusted (€ million)	349	362	-13	-3.6
EBIT adjusted (€ million)	210	221	-11	-5.0
Capital employed as of Dec 31 (€ million)	3,064	2,758	+306	+11.1
Net financial debt as of Dec 31 (€ million)	1,543	1,260	+283	+22.5
Gross capital expenditures (€ million)	1,096	883	+213	+24.1
Net capital expenditures (€ million)	262	164	+98	+59.8
FURTHER KEY FIGURES				
Facilities quality (grade) ²⁾	2.87	2.88	-	-
Customer satisfaction traffic stations (passengers/visitors) (SI)	69	68	-	-
Customer satisfaction traffic stations (TOCs and transport authorities) (SI)	61	61	-	-
Customer satisfaction tenants (SI)	79	76	-	-
Employees as of Dec 31 (FTE)	6,216	5,804	+412	+7.1
Employee satisfaction (SI)	-	3.7	-	-
Share of women as of Dec 31 (%)	44.7	45.2	-	-
Health rate (%)	93.5	93.2	-	-
Absolute primary energy consumption (stations) compared to 2010 (%)	-22.1	-20.5	-	-
INFRASTRUCTURE				
Passenger stations	5,679	5,663	+16	+0.3
DB Netze Stations	5,384	5,368	+16	+0.3
Other ¹⁾	295	295	-	-

¹⁾ DB RegioNetz Infrastruktur GmbH and UBB Usedomer Bäderbahn GmbH.²⁾ Preliminary figures.

DB Netze Energy

	2019	2018	± absolute	± %
PERFORMANCE FIGURES				
Traction current (16.7 Hz and direct current) (GWh)	7,986	8,245	- 259	- 3.1
Traction current pass-through (16.7 Hz) (GWh)	1,566	1,576	- 10	- 0.6
Stationary energy (50 Hz and 16.7 Hz) (GWh)	14,932	18,196	- 3,264	- 17.9
Diesel fuel (million l)	410.6	429.6	- 19.0	- 4.4
FINANCIAL FIGURES				
Total revenues (€ million)	2,812	2,850	- 38	- 1.3
thereof external revenues	1,308	1,350	- 42	- 3.1
EBITDA adjusted (€ million)	128	87	+ 41	+ 47.1
EBIT adjusted (€ million)	43	21	+ 22	+ 105
Capital employed as of Dec 31 (€ million)	1,220	1,053	+ 167	+ 15.9
Net financial debt as of Dec 31 (€ million)	782	623	+ 159	+ 25.5
Gross capital expenditures (€ million)	193	187	+ 6	+ 3.2
Net capital expenditures (€ million)	61	65	- 4	- 6.2
FURTHER KEY FIGURES				
Supply reliability¹⁾ (%)	99.99	99.99	-	-
Customer satisfaction (SI)	78	78	-	-
Traction current and diesel (SI)	71	75	-	-
Electricity and gas plus (Group customers) (SI)	78	79	-	-
Electricity and gas plus (non-Group customers) (SI)	86	81	-	-
Employees as of Dec 31 (FTE)	1,772	1,734	+ 38	+ 2.2
Employee satisfaction (SI)	-	3.8	-	-
Share of women as of Dec 31 (%)	13.3	13.8	-	-
Health rate (%)	95.8	95.7	-	-
Share of renewable energies in the DB traction current mix (%)	60.1	57.2	-	-
INFRASTRUCTURE				
Traction current grid (km)	7,936	7,936	-	-
Power, converter and transformer stations	50	51	- 1	- 2.0
Transformer substations	187	187	-	-
Rectifiers	116	116	-	-
Transformer stations	1,778	1,770	+ 8	+ 0.5
Gas stations	187	197	- 10	- 5.1
Mean voltage networks with transformer stations	186	183	+ 3	+ 1.6
Train preheating plants	177	197	- 20	- 10.2

¹⁾ Preliminary figures (not rounded).

10-year summaries

Rail performance figures

	2019	2018	2017	2016
PASSENGER TRANSPORT				
Passengers (million)	2,603	2,581	2,564	2,365
DB Long-Distance	151	148	142	139
Regional transport (DB Regional and other)	1,972	1,940	1,933	1,883
Regional transport (DB Arriva)	480	494	488	343
Volume sold (million pkm)	98,402	97,707	95,854	91,651
DB Long-Distance	44,151	42,827	40,548	39,516
Regional transport (DB Regional and other)	41,634	41,880	41,972	40,905
Regional transport (DB Arriva)	12,617	12,999	13,334	11,230
FREIGHT TRANSPORT				
Freight carried (million t)	232.0	255.5	271.0	277.4
Volume sold (million tkm)	85,005	88,237	92,651	94,698
INFRASTRUCTURE				
Train kilometers on track infrastructure (million train-path km)	1,090	1,086	1,073	1,068
thereof non-Group railways	368	349	331	322

Employees

	2019	2018	2017	2016
FULL-TIME EMPLOYEES (FTE)				
Average	322,378	316,901	308,671	302,204
As of Dec 31	323,944	318,528	310,935	306,368
NATURAL PERSONS (NP)				
Average	335,842	329,606	322,443	313,338
As of Dec 31	337,911	331,568	323,381	318,332

	2015	2014	2013	2012	2011	2010
	2,251	2,254	2,235	2,152	1,981	1,950
	132	129	131	131	125	126
	1,883	1,902	1,885	1,844	1,801	1,824
	236	223	219	178	55	-
	88,636	88,407	88,746	88,433	79,228	78,582
	36,975	36,102	36,777	37,357	35,565	36,026
	42,681	43,667	43,660	43,448	42,404	42,556
	8,980	8,638	8,309	7,628	1,259	-
	300.2	329.1	390.1	398.7	411.6	415.4
	98,445	102,871	104,259	105,894	111,980	105,794
	1,054	1,044	1,035	1,039	1,051	1,034
	290	261	247	231	220	195
	297,170	296,094	293,765	286,237	282,260	251,810
	297,202	295,763	295,653	287,508	284,319	276,310
	308,097	307,309	304,993	297,179	293,781	264,136
	308,373	306,966	306,919	299,347	295,172	290,094
	2015	2014	2013	2012	2011	2010

Statement of income

(€ million)	2019	2018	2017	2016
Revenues	44,430	44,065	42,693	40,557
Inventory changes and internally produced and capitalized assets	3,166	3,091	2,900	2,741
Overall performance	47,596	47,156	45,593	43,298
Other operating income	3,030	2,998	2,954	2,834
Cost of materials	-22,262	-22,258	-21,457	-20,101
Personnel expenses	-18,152	-17,301	-16,665	-15,876
Depreciation ¹⁾	-3,671	-2,688	-2,847	-3,017
Other operating expenses ¹⁾	-5,157	-6,088	-5,890	-5,677
Operating profit (EBIT)	1,384	1,819	1,688	1,461
Result from investments accounted for using the equity method	-12	12	14	33
Net interest income ¹⁾	-655	-645	-704	-772
Other financial result	-36	-14	-30	-16
Financial result	-703	-647	-720	-755
Profit before taxes on income	681	1,172	968	706
Taxes on income	-1	-630	-203	10
Net profit for the year	680	542	765	716
Dividend payment (for previous year)	650	450	600	850

¹⁾ Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect.

Operating profit figures/ key economic performance indicators

(€ million)	2019	2018	2017	2016
EBITDA adjusted ¹⁾	5,436	4,739	4,930	4,797
EBIT adjusted	1,837	2,111	2,152	1,946
Capital employed as of Dec 31 ¹⁾	42,999	36,657	35,093	33,066
Return on capital employed (ROCE) ¹⁾ (%)	4.3	5.8	6.1	5.9
Redemption coverage (%)	15.3	17.6	18.7	18.1
Gearing ¹⁾ (%)	162	144	131	139
Net debt/EBITDA ¹⁾ (multiple)	5.6	4.8	4.5	4.6

¹⁾ Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect.

	2015	2014	2013	2012	2011	2010
	40,403	39,728	39,107	39,296	37,979	34,410
	2,699	2,694	2,649	2,614	2,457	2,207
	43,102	42,422	41,756	41,910	40,436	36,617
	2,772	2,824	2,853	3,443	3,062	3,120
	-20,208	-20,250	-20,414	-20,960	-20,906	-19,314
	-15,599	-14,919	-14,383	-13,817	-13,076	-11,602
	-4,471	-3,190	-3,228	-3,328	-2,964	-2,912
	-5,750	-5,057	-4,817	-4,719	-4,375	-4,092
	-154	1,830	1,767	2,529	2,177	1,817
	22	8	3	14	19	17
	-800	-898	-879	-1,005	-840	-911
	0	-3	-15	-13	3	-23
	-778	-893	-891	-1,004	-818	-917
	-932	937	876	1,525	1,359	900
	-379	51	-227	-66	-27	158
	-1,311	988	649	1,459	1,332	1,058
	700	200	525	525	500	-
	2015	2014	2013	2012	2011	2010
	4,778	5,110	5,139	5,601	5,141	4,651
	1,759	2,109	2,236	2,708	2,309	1,866
	33,459	33,683	33,086	32,642	31,732	31,312
	5.3	6.3	6.8	8.3	7.3	6.0
	19.0	20.3	20.8	22.2	22.0	18.8
	130	112	110	109	110	118
	4.3	4.0	3.9	3.7	3.8	4.3

Cash flow/capital expenditures

(€ million)	2019	2018	2017	2016
Cash flow from operating activities ¹⁾	3,278	3,371	2,329	3,648
Gross capital expenditures ¹⁾	13,093	11,205	10,464	9,510
Net capital expenditures ¹⁾	5,646	3,996	3,740	3,320

¹⁾ Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect.

Balance sheet

As of Dec 31 (€ million)	2019	2018	2017	2016
Non-current assets ¹⁾	53,213	46,646	45,625	45,290
thereof property, plant and equipment and intangible assets ¹⁾	50,485	44,487	43,207	42,575
thereof deferred tax assets	1,246	1,032	1,416	1,511
Current assets	12,615	11,881	10,811	11,034
thereof cash and cash equivalents	3,993	3,544	3,397	4,450
Equity	14,927	13,592	14,238	12,657
thereof hybrid capital	1,997	-	-	-
Equity ratio ¹⁾ (%)	22.7	23.2	25.2	22.5
Non-current liabilities ¹⁾	32,820	29,104	27,510	28,525
thereof financial debt ¹⁾	23,977	20,626	19,716	20,042
thereof retirement benefit obligations	5,354	4,823	3,940	4,522
Current liabilities ¹⁾	18,081	15,831	14,688	15,142
thereof financial debt ¹⁾	4,716	2,618	2,360	2,439
Net financial debt ¹⁾	24,175	19,549	18,623	17,624
Total assets ¹⁾	65,828	58,527	56,436	56,324

¹⁾ Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect.

	2015	2014	2013	2012	2011	2010
	3,489	3,896	3,730	4,094	3,390	3,409
	9,344	9,129	8,224	8,053	7,501	6,891
	3,866	4,442	3,412	3,487	2,569	2,072

	2015	2014	2013	2012	2011	2010
	45,199	45,530	43,949	44,241	44,059	44,530
	42,821	43,217	41,811	41,816	41,541	42,027
	1,335	1,604	1,404	1,548	1,461	1,471
	10,860	10,353	8,945	8,284	7,732	7,473
	4,549	4,031	2,861	2,175	1,703	1,475
	13,445	14,525	14,912	14,978	15,126	14,316
	-	-	-	-	-	-
	24.0	26.0	28.2	28.5	29.2	27.5
	28,091	28,527	26,284	25,599	24,238	24,762
	19,753	19,173	18,066	17,110	16,367	16,394
	3,688	4,357	3,164	3,074	1,981	1,938
	14,523	12,831	11,698	11,948	12,427	12,925
	2,675	1,161	1,247	1,503	1,984	2,159
	17,491	16,212	16,362	16,366	16,592	16,939
	56,059	55,883	52,894	52,525	51,791	52,003

Strong Rail top targets

	2019	2018	2017	2016	2015
SHIFT IN MODE OF TRANSPORT (RAIL IN GERMANY)					
Passengers (long-distance) (million)	150.7	147.9	142.2	139.0	131.9
Passengers (regional) (million)	1,972	1,940	1,933	1,883	1,833
Volume sold rail freight transport (million tkm)	60,702	64,169	67,566	68,630	71,039
Train kilometers on track infrastructure (million train-path km)	1,090	1,085	1,073	1,067	1,054
CUSTOMER SATISFACTION (SI)					
DB Long-Distance	76.5	77.1	77.2	76.7	75.1
DB Regional	66.1	66.3	68.1	68.6	71.3
DB Cargo ¹⁾	61	60	67	-	64
PUNCTUALITY (RAIL IN GERMANY) (%)					
DB Long-Distance	75.9	74.9	78.5	78.9	74.4
DB Regional	94.3	94.0	94.4	94.8	94.2
DB Cargo	73.8	72.9	73.4	76.2	72.9
ENVIRONMENTAL (RAIL IN GERMANY)					
Share of renewable energies in the DB traction current mix (%)	60.1	57.2	44.0	42.0	42.0
SOCIAL					
Employee satisfaction ²⁾ (SI)	-	3.7	-	3.7	-
ECONOMIC					
ROCE ³⁾ (%)	4.3	5.8	6.1	5.9	5.3
Redemption coverage (%)	15.3	17.6	18.7	18.1	19.0

¹⁾ Survey annually from 2017 onwards.

²⁾ The employee survey is conducted every two years.

³⁾ Limited comparability to previous years' figures from 2019 onwards due to IFRS 16 effect.

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Service numbers

DB SERVICE NUMBER

+49-180-6 99 66 33—Our service number gives you direct access to all of our telephone services. These services include general information, booking of train tickets, finding train times, our customer dialogue and our frequent traveler system (BahnCard).

The following charges apply: calls from the German fixed-line network cost 20 ct/call. Calls from the German cell phone network cost 60 ct/call at most.

Leisure and business travelers can find further contact information online.

Actual information is also available at  **BAHN.**
DE/ABFAHRTSTAFEL.



SOCIAL MEDIA

DB Group

DB Group has an extensive presence on various social media channels: Facebook, Instagram, YouTube, Snap-Chat, Foursquare and Twitter.



Passenger transport

Our passenger transport is available on various social media channels for conversations, discussions, and for service and product questions: on Facebook, Instagram, Twitter and YouTube.



List of abbreviations

Bus km Bus kilometers

GWh Gigawatt hour

FTE Full-time employees

IFRS International Financial Reporting Standards

NP Natural persons

Pkm Passenger kilometers

SI Satisfaction index

t Tons

TEU Twenty-foot equivalent unit

tkm Ton kilometers

TOC Train operating companies

V brake Composite brake shoes

Financial calendar



July 23, 2020 Interim Results Press Conference, publication of the Interim Report January–June 2020

March 25, 2021 Annual Results Press Conference, publication of the 2020 Integrated Report



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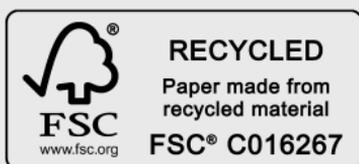
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2019 Integrated Report online
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SUSTAINABLE PRODUCTION

Paper from certified sustainable production. The printing company is certified according to FSC and PEFC standards. Each year, suitable audits are performed to review compliance with the strict rules in place for handling certified paper.



Mineral oil-free printing inks. This brochure was printed using mineral oil-free inks based on renewable raw materials.



Conserving resources. Using no-process printing plates saves on development, cleaning and rubberizing after exposure. Chemicals and fresh water are no longer used to wash the printing plates, and power consumption is being reduced.



Energy-efficient printing. An energy management strategy has been implemented at the printing company and an energy audit was carried out in accordance with DIN EN 16247-1.



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